

July 1, 2009

Dear Valued Distributor—

Effective August 1, 2009, LyondellBasell Inc will no longer offer free chemical sample services to our distribution customers or their customers.

In the event a distributor does not have the inventory available to process and send a sample to its customer, LyondellBasell Inc. will process and send the sample for a fee of \$100.00 per sample and will require a credit card number for payment. Please note our standard sample size is 1 quart.

Samples may be ordered by using one of the following methods:

- Email: Lyondell@ChemicalMarketing.com
- Website: www.lyondellbasell.com
 - Click on Contact and Support
- Phone: 888-777-0232 Option 4
- CustomerXpress: www.customerexpress.com

Thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read "Leandro Carboni".

Leandro Carboni
Divisional Director
Chemical Sales